

OSH Privacy Policy

Thank you for visiting www.optimumsupported.co.uk. **Optimum Supported Housing Ltd** operates under the General Data Protection Regulation (GDPR) and Data Protection Act 2018. We ensure to respect your right to privacy and protect any information of yours used on our website.

The purpose of this privacy policy is to explain to our website visitors our information practices, including how your personal information is collected and used. It covers information collected on this website only and does not apply to other sites you reach through our website. We encourage you to read the privacy policies of those other sites to learn how they collect and use information about you.

Why do we have a privacy policy?

We want you to feel comfortable both using our website and with the privacy of your personal and confidential information that you may provide via the website.

What is covered?

The **Optimum Supported Housing Ltd** Privacy Policy covers the collection and use of personal information that Optimum Supported Housing Ltd collects when you use **Optimum Supported Housing Ltd**'s website. This policy also covers Optimum Supported Housing Ltd use of any personal information that **Optimum Supported Housing Ltd** business partners share with **Optimum Supported Housing Ltd** via the website.

What is not covered?

Our policy does not apply to the practices of companies that **Optimum Supported Housing Ltd** does not own or control, or to people that **Optimum Supported Housing Ltd** does not employ or manage.

What information is collected?

Our website is hosted by Wix. Wix collects limited information about visits to www.optimumsupported.co.uk. The information that is automatically collected and stored concerning your visit include:

- Name of the domain from which you access the Internet
- Date and time of your visit
- Pages you visit on optimumsupported.co.uk
- Your internet protocol (IP) address

Cookies

When you visit a website, its server may generate a piece of text known as a cookie to place on your device. The cookie, which is unique to your browser, allows the server to remember specific information about your visit while you are connected.

Optimum Supported Housing Ltd collects limited personal information when you visit **Optimum Supported Housing Ltd** website pages, use forms on the website, and request for us to contact you. Optimum Supported Housing Ltd may also receive personal information from our business partners when a request to be contacted is submitted.

The types of information we may collect from you directly include your:

- Name
- Address
- Email address
- Telephone number
- Other personal information you voluntarily provide to **Optimum Supported Housing Ltd**.

How is the information used?

Optimum Supported Housing Ltd uses information for the following purposes:

- To improve the **Optimum Supported Housing Ltd** website for mutual benefit
- To fulfil your requests for our offered services
- To contact you about our services.

How is the collected information shared or disclosed?

Optimum Supported Housing Ltd will not share or disclose your personal information to anyone. However, **Optimum Supported Housing Ltd** may send your personal information to other companies or people with your consent to share the information or we need to share your information to provide the service you have requested.